



# Afterburner

News for USAF Retired Personnel



Vol. 56, No. 1

AFRP 36-1

Spring/Summer 2014

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## Air Force Retiree Council convenes at AFPC to discuss important issues

by Tammy Courmoyer  
Afterburner editor

JOINT BASE SAN ANTONIO-RANDOLPH, Texas – The 2014 Air Force Retiree Council met in May to discuss issues important to retirees and surviving spouses, and receive briefings on various subjects important to the retiree community.

This was the first time the council convened since 2012. Last year's annual meeting was cancelled because of budget constraints.

The Air Force Retiree Council provides the link between members of the Air Force retiree community – more than 800,000-plus retirees, spouses and surviving spouses living throughout the world -- and the Air Force Chief of Staff Gen. Mark Welsh. Council co-chairmen are Welsh's liaison with the retiree community and work directly for him. Current co-chairmen are Lt. Gen. Steven R. Polk and Chief Master Sgt. of the Air Force Rodney J. McKinley, both retired.

Comprised of the two co-chairmen and 15 members representing retirees by geographical areas in the United States and overseas, the council gathers annually at the Air Force Personnel Center here to discuss retiree issues. Upon conclusion of the annual meeting, the co-chairmen report the council's findings directly to the chief of staff.

Among the issues discussed by the council were the following:

- Maintaining the commissary benefit.
- Continued support for printing and mailing of the *Afterburner*.
- Lowering the age (currently 75) of granting indefinite identification cards for spouses.
- Enhanced support for Defense Finance and Accounting retired and annuity pay customers, including promoting myPay accounts for self-service.
- Continuing Retiree Activities Office support at the base level -- both financial and administrative -- and the growing need for more volunteers.
- Support for legislative issues, specifically eliminating offset between the Survivor Benefit Plan and Dependency and Indemnity Compensation; paid-up SBP premiums for retirees at age 67 versus 70; and full pay for the month that a retiree dies.
- Concerns about rising TRICARE costs and reduced Medicare/TRICARE for Life reimbursement.

The co-chairs will work with the agencies related to the issues and report the findings and proposed resolutions to Welsh in September. They will also brief the chief of staff on the vital role retirees who are "still

See **COUNCIL** on Page 3

# Commission seeks input on compensation preferences

WASHINGTON -- The commission tasked by President Barack Obama and Congress to modernize military compensation and benefits programs is seeking input from service members on their preferences.

Alphonso Maldon Jr., chairman of the Military Compensation and Retirement Modernization Commission, said understanding service members' compensation preferences is central to the commission's effort to craft modernization recommendations.

"Our primary goal is to ensure the uniformed services can maintain the most professional all-volunteer force, provide for a high quality of life for the members of the uniformed services and their families, and ensure that compensation and retirement systems are financially sustainable," he said. "Our fundamental objective is to craft an integrated compensation and personnel system that will continue to be valued by service members, provide flexibility for the uniformed services, and be cost effective."

To obtain these preferences, the commission will survey a number of active-duty, National Guard and reserve service members during the next few months, with plans to survey retired service members as well. The survey will ask participants to value individual elements of their compensation package in relation to each other, Maldon said.

"If you receive this survey, please take it," he added. "However, the survey is not the only way to let us know your preferences." People can provide input on the commission's public website, <http://www.mcrmc.gov>, and written comments may be mailed to: Military Compensation and Retirement Modernization Commission, Post Office Box 13170, Arlington, VA 22209.

"These tools are powerful ways to ensure we are aware of your preferences and concerns," Maldon said.

Over the past year, he noted, the commission has benefitted from meetings with service members, veterans, retirees and their family

members. "Additionally," he said, "representatives of the uniformed services, military and veterans service organizations, and other subject-matter experts have greatly added to our understanding of the breadth of current military compensation and benefit systems. These engagements have reinforced what we've always known: Our people are the strength of our uniformed services."

Maldon added, "We honor your service and ask for your continued input and support as we move forward with this important endeavor." (Courtesy of American Forces Press Service)

## Report retiree death as soon as possible to defense finance service

Defense Finance and Accounting Service officials advise reporting the death of a retiree as soon as possible by calling 800-321-1080, or completing a Notification of Death Fast Form on the DFAS website.

This will help avoid delay and possible financial hardship to surviving beneficiaries, family members or executors, who will be required to return any unearned military retirement payments.

Eligibility for military retired pay ends with the death of the retiree; therefore, if a retired pay payment was issued for the month in which the retiree died, the bank will be notified to return the payment upon notification of death. The beneficiary of the arrears of pay may be due a prorated amount for the month of death.

The caller reporting the death will need the retiree's name, Social Security number and date of death.

### Afterburner

#### News for USAF Retired Personnel

The *Afterburner* is authorized by Air Force Instruction 36-3106. When funding permits, it is printed and mailed twice a year by Air Force Personnel Center's Retiree Services Office. Distribution: Individuals entitled to Air Force retired pay; unremarried surviving spouses of retirees (automatically if they are entitled to an annuity under Survivor Benefit Plan and/or the Retired Serviceman's Family Protection Plan, or the Reserve Component Survivor Benefit Plan); unremarried non-annuitant surviving spouses of deceased Air Force members who were entitled to receive retired pay, may receive the *Afterburner* by requesting it from the address below. The *Afterburner* is not sent to former spouses nor to retirees of other services, or to retirees and survivors overseas. Additional copies are not available. The *Afterburner* address is:

AFPC/DPFFF  
550 C Street W Ste 8  
JBSA Randolph TX 78150-4713

Email address for opting out of receiving the hard copy is [afpc.retiree@us.af.mil](mailto:afpc.retiree@us.af.mil) and the phone number is (210) 565-2126. The *Afterburner* is available on the Internet at [www.retirees.af.mil](http://www.retirees.af.mil). Retirees may write to the Co-chairmen of the Air Force Retiree Council at: AFPC/CCU, 550 C Street W Ste 8, JBSA Randolph TX 78150. **PLEASE DO NOT SEND CHANGE-OF-ADDRESS NOTIFICATIONS TO EITHER ADDRESS ABOVE.** AFPC relies on the address people have on file with the Defense Finance and Accounting Service to create mailing labels. Contact DFAS at 800-321-1080.

# MyPay:

## Passwords get shorter, lasting longer

CLEVELAND – People with online myPay accounts can now opt for shorter passwords, and those passwords will last longer, according to the Defense Finance and Accounting Service website.

DFAS officials have listened to customer feedback regarding myPay passwords while ensuring the system meets the intent of Department of Defense security policies. As a result, customers can create new passwords using the following rules:

- ⇒ Must be 9 to 30 characters in length
- ⇒ Contain at least one UPPERCASE letter
- ⇒ Contain at least one lowercase letter



- ⇒ Contain at least one number (0-9)
- ⇒ Contain at least one of the following special characters:
  - # (pound or number sign)
  - @ (at sign)
  - \$ (dollar sign)

- = (equal sign)
- + (plus sign)
- % (percent sign)
- ^ (caret)
- ! (exclamation)
- \* (asterisk)
- \_ (underline/underscore)

⇒ Must NOT include any spaces

Additionally, passwords will now expire every 150 days requiring users to change their passwords.

About 10 days before a password expires, customers will receive an email advising them to update their password to avoid delays logging into myPay. It is vital that each customer's email address recorded in their myPay profile is current to ensure they receive these notices. (Courtesy of DFAS News)

## COUNCIL -- continued from Page 1

serving" play in saving millions of dollars in personnel costs by volunteering at local bases.

Despite the fiscal realities that cancelled last year's meeting, the co-chairs were able to meet with Welsh when he visited AFPC on Sept. 11. Polk, who lives in San Antonio, met with him personally, while McKinley was able to join in via teleconference from Oklahoma. During that meeting, Welsh assured the co-chairs that he strongly supports the retiree community and appreciates their service.

"General Welsh expressed his sincere gratitude for the tireless efforts of our Air Force retiree community," Polk said. "He acknowledged and boasted about the countless hours retirees volunteer each year in support of our bases."

Retiree Activities Offices stepped into the spotlight this year when their support by the installation commander became part of the 2014 Air Force Inspector General's inspection checklist.

"General Welsh considers Air Force retirees a key component of our force," said McKinley.



**Retired Chief Master Sgt. Charles E. Lucas, representing Delaware, the District of Columbia and Maryland, listens to one of the many briefings during the 2014 Air Force Retiree Council meeting in May at Joint Base San Antonio-Randolph, Texas. (U.S. Air Force photo/Joel Martinez)**

# AF Assistance Fund seeks retiree, annuitant support

The following is a message to all retirees and annuitants from William D'Avanzo, the chief of Air Force fundraising at the Air Force Personnel Center:

"For the past 40 years, our Air Force family has truly demonstrated their 'Commitment to Caring' as our Air Force Assistance Fund Campaign theme denotes.

"As we continue our 41st annual AFAF Campaign in 2014, we'd like to take the opportunity to remind you, our nearly 700,000-strong Retiree Force, we still look to

you for advice, encouragement and support. Please give serious thought to donating this year to the AFAF Campaign in support of those in uniform, your fellow retirees and their surviving spouses.

"Congratulations on raising a record \$134K last year, a 26-percent increase over the previous year moving us closer to the Navy's \$2 million in donations from its retirees. Most importantly, thank you all for your faithful service to our Air Force and this great nation."

For more information and electronic forms, visit <http://www.afassistancefund.org/>

2014 Air Force Assistance Fund Retiree Contribution Form			<b>Mail To:</b> Air Force Assistance Fund HQ AFPC/DPSIMF 550 C Street West Suite 37 JBNSA RANDOLPH TX 78150-4739			
Name (last, first, middle initial)		Ret Rank	SSN <small>(Payroll Deduction Only)</small>			
Address		City	State	Zip Code		
<b>IF CASH, COMPLETE SECTION A</b> <b>IF PDP, COMPLETE SECTION B</b>		<b>B.</b> <b>PAYROLL DEDUCTION PLAN</b>		Allotment \$	Months <b>X 12 =</b>	Total \$
<b>A. CASH</b>		Air Force Village (AFV)		706		
Air Force Village (AFV)		Air Force Aid Society (AFAS)		707	\$	<b>X 12 =</b> \$
Air Force Village (AFV)		Air Force Enlisted Village (AFEV)		705	\$	<b>X 12 =</b> \$
Air Force Aid Society (AFAS)		The Gen and Mrs Curtis E LeMay Foundation (LeMay)		704	\$	<b>X 12 =</b> \$
Air Force Enlisted Village (AFEV)		<b>Please Read:</b> I hereby authorize deductions from my monthly retired pay beginning July 2014 for a period of 12 months in the amount shown to the affiliate(s) designated. This allotment will remain in effect for 12 months unless I request to terminate in writing to Defense Finance and Accounting Service - US Military Retirement Pay, PO Box 7130, London, KY 40742-7130		<b>TOTAL PDP</b> \$		
The General and Mrs Curtis E. LeMay Foundation (LeMay)				FOR AFO USE ONLY  CLASS C ALLOTMENT FOR AFAF CONTRIBUTION EFFECTIVE DATE: 1 JUL 2014		
<b>TOTAL GIFT:</b>		\$		<b>PREPARED BY:</b>		
		<b>SIGNATURE:</b>				





The LeMay Foundation continues to provide assistance to widow/widowers of retired Air Force personnel. It is our dedication to "taking care of our own" that has encouraged us to help provide a safe and wholesome lifestyle to the spouses who served along with their Air Force partners. We provide all types of assistance from monthly grants to one time help. It is with my parents' initiation that the Foundation was started and I am proud to continue their dedication to our military families. Your donations help us provide a comfort and security that would otherwise be unavailable to these spouses. [lemay-foundation.org](http://lemay-foundation.org).

Jane LeMay Lodge  
Chairman



The Air Force Aid Society (AFAS) helps over 35,000 Airmen—active and retired—and eligible family members annually with financial assistance programs totaling about \$20 million. When you make a donation to the AFAS through the AFAF Campaign, you're helping Airmen fighting for our freedoms. Many are deployed and look to AFAS to be there for their loved ones while they are away. Please help us continue the proud tradition of Airmen helping Airmen by making a donation to AFAS. You have my promise that every dollar will be used to help Airmen. To learn more, visit [afas.org](http://afas.org)

John D. Hopper, Jr.  
Lt Gen, USAF (Ret)  
CEO, AFAS

**These are the four charities supported by Air Force Assistance Fund campaign donations. People can elect to donate to one or more of these agencies.**



The Air Force Enlisted Village (AFEV) provides a home to over 500 retired Air Force widows. AFEV gives over \$1.1 million annually in aid to these widows to live in a safe, dignified, caring community. We provide support not just once, but for the life of our residents. Spouses are our priority, but we serve the entire Air Force Family. We recently aided an active duty member when the family was struck by suicide, and we provided a home for a retired Air Force couple when they lost their Minot, ND home to flooding. Your gift will help our Air Force family members in times of need or for the rest of their lives. [afev.us](http://afev.us).

Jim Binnicker  
CMSAF (Ret)  
President/CEO, AFEV



Air Force Village (AFV) has provided over \$15 million in confidential assistance to widowed spouses in need...big numbers but real people with real needs. Most often catastrophic illness depleted their savings, or they outlived the money set aside for retirement. AFV affords aging widow(ers) peace of mind, a comfortable lifestyle and long-term health care, all with the dignity they deserve. 100 percent of your gift to AFAF builds a safety net for the widowed spouses of real American heroes. Today and tomorrow, more than ever, they need your help. [afvillages.org](http://afvillages.org)

Loyd S. Utterback  
Lt Gen, USAF (Ret)  
President/CEO, AFV

# Reminder: ID card expiration date changes

In 2012, the Department of Defense changed its policy and related software to adjust the way the expiration date is reflected on a military retiree's identification card.

Before the software upgrade, the front-side of the DD Form 2 (Retired) blue ID card reflected an "Indefinite" expiration date, and a civilian "TRICARE" health care expiration date appeared on the back-side of the ID card reflecting the last day of the month just before the retiree's 65th birthday.

Currently, when a retired ID card is issued or replaced, instead of reflecting "Indefinite" status, it now shows an expiration date on the front and back that coincides with the last day of the month before the Medicare eligibility month begins.

Another change affects retiree spouses and former spouses who are eligible for a DD Form 1173 (Dependent) tan ID card. Their ID cards will now be modified to extend

the expiration date for those spouses and former spouses who are between age 65 and 75 with an incremental expiration date of five years, versus the former four-year issuance. At age 75, their ID card is issued with an "Indefinite" status and will never expire as long as the individual remains eligible.

Currently, any eligible dependent, including un-remarried and unmarried widows, widowers, and former spouses older than age 75 can receive an ID card reflecting the "Indefinite" status.

For more information, call the Total Force Service Center at 800-525-0102.

## ROLLING THUNDER

### RETIRED AIRMAN LEADS THE PACK



Retired Air Force Master Sgt. Rob Wilkins, front, and retired Marine 1st Sgt. Walt Sides pose for a portrait at Sides' farm outside Leesburg, Va. Wilkins and Sides are both directors with Rolling Thunder, known for its annual motorcycle demonstration. True to its name, thousands of riders start their bikes in rumbling unison and begin a thunderous motorcade from the Pentagon, past Arlington National Cemetery through the capital ending at the Korean and Vietnam War memorials. The non-partisan group's main goal is to raise awareness of prisoners of war and those warriors still missing in action. For many veterans, Rolling Thunder is an opportunity to meet old friends and talk with former wingmen, shipmates and battle buddies. (U.S. Air Force photo/Senior Airman Alexander W. Riedel)

#### Total Force Service Center 800-525-0102

The Total Force Service Center can deliver personnel services to the retiree family via telephone any time and from any location.

This number is available worldwide using the AT&T USA Direct global dialing codes at [www.business.att.com/bt/dial\\_guide.jsp](http://www.business.att.com/bt/dial_guide.jsp).



# Retirees must report marital changes promptly

Air Force retirees are required to report marital status changes to the Defense Enrollment Eligibility Reporting System and the Defense and Finance Accounting Service.

Retirees must advise a uniformed service identification card issuing facility about any dependent additions within 30 days. Entering a new spouse in DEERS and getting a dependent identification card is imperative for documenting eligibility for military benefits. Retirees must also report a new marriage to DFAS. Retirees married for the first time, or who remarried after retirement, must notify DFAS to properly establish or re-establish their desired Survivor Benefit Plan coverage.

Laws governing the Survivor Benefit Plan, or SBP,

carefully outline program policies. A retiree who was not married at the time of retirement has one year from the marriage date to enroll a new spouse. Retirees forfeit the opportunity to participate in the program if they fail to apply within one year.

A retiree, who was married at retirement and originally elected SBP spouse coverage, can elect to cover a future spouse if the previous marriage ends in divorce or death of the spouse. In the event of divorce, a future spouse may be covered only if the divorce decree does not contain language mandating the retiree's need to provide former-spouse SBP coverage.

A retiree who was married at retirement and declined SBP spouse coverage cannot later enroll in the plan on behalf of that spouse or any future spouse unless a congressional open enrollment period is authorized. The last time Congress authorized an open enrollment was Oct. 1, 2005, through Oct. 1, 2006.

Retirees who marry for the first time or who originally elected SBP coverage for a previous spouse and would like to provide SBP coverage for their current spouse, should report their marriage to DFAS using a DD Form 2656-6, Survivor Benefit Plan Election Change Certificate. They must attach a copy of the marriage certificate for DFAS to use in processing the request.

Retirees with suspended spouse coverage may elect not to resume spouse coverage upon remarriage. A request to terminate suspended spouse coverage must be received by DFAS before the first anniversary of the remarriage. Failure to notify DFAS to terminate suspended spouse coverage before the first anniversary of the new marriage will result in SBP coverage being automatically reinstated.

For assistance with any SBP actions, call 877-353-6807 to reach the nearest Air Force SBP representative.

## Dental coverage available for retirees, family members

The TRICARE Retiree Dental Program is a voluntary dental plan available to retirees and their family members.

This program -- available in the United States and all overseas areas -- covers:

- ◆ Exams, cleanings, fluorides and sealants
- ◆ X-rays
- ◆ Fillings
- ◆ Root canals
- ◆ Gum surgery
- ◆ Oral surgery and extractions
- ◆ Crowns and dentures
- ◆ Orthodontics,

For a full list of benefits, call 888-838-8737, or visit [www.trdp.org](http://www.trdp.org).

## Afterburner joins forces with myPay to cut costs

Air Force retirees and annuitants who have an online myPay account will automatically receive the *Afterburner* electronically. The Air Force has partnered with the Defense Finance and Accounting Service in this effort to save postage costs.

People with a myPay account have been removed from the hard-copy mailing list. Instead, using the email address they have listed in myPay they will receive a notification with a link to the latest *Afterburner*.

Retirees and annuitants can keep their email address updated by logging into myPay at <https://mypay.dfas.mil/mypay.aspx>. Once logged in, click on "Email Address" and review/edit the "personal email address" block. Click on "Primary" and "Accept/Submit" to complete the transaction.



# All commissaries are now scanning ID cards

FORT LEE, Va. – As many patrons already know, commissaries are now scanning customers' Department of Defense identification cards at checkouts. The reason for scanning ID cards is because the Defense Commissary Agency is continuing its efforts to deliver a 21st century benefit to eligible shoppers.

Commissary shoppers were used to showing their ID cards to establish their eligibility to use the commissary. By scanning the ID card at checkout, DeCA will no longer need to maintain any personal information on customers in its computer systems.

Since only authorized patrons may use the commissary, and ID card scanning will be the means of verification, no patrons may opt out from these procedures.

Scanning will also help improve the commissary benefit for all patrons, according to Joseph H. Jeu, DeCA director and CEO.

"In addition to verifying customers as authorized commissary patrons, we'll gain



information that will give us a better understanding of our patrons, allowing the agency to provide the commissary benefit more effectively and efficiently," Jeu said.

Cross-referenced with other DOD data, the scan data will give commissary agency officials useful information about patron usage by

each military service, along with customer demographics that do not identify specific personal data of an individual.

This will eventually help the agency identify shopping needs and preferences – information that is essential in today's retail business environment. It will also allow more accurate reporting to the military services on commissary usage.

The demographic data DeCA will use is strictly limited to card ID number, rank, military status, branch of service, age, household size, and ZIP code. DeCA will not be using any personal information such as names, addresses or phone numbers.

"The methods, processes and information we'll use will not compromise our customers' privacy – they can be sure of that," Jeu said.

"We're putting technology to work to better understand our customers and ensure the commissary benefit continues to remain relevant to them now and in the future." (Courtesy of DeCA News)

## Do not send address changes to *Afterburner* office

**Please DO NOT send your U.S. Postal Service change-of-address announcements to the *Afterburner*. Mailing labels used to send the *Afterburner* are based on addresses already on file with the Defense Finance and Accounting Service. Any change announcements sent to the *Afterburner* cannot be processed or forwarded, and are shredded.**

**Retirees must change their address by calling 800-321-1080. (Do not mention the *Afterburner* or you may be referred elsewhere.) If you have a myPay account you can make the change online. You can fax your change to 800-469-6559, or send it to DFAS, US Military Retirement Pay, PO Box 7130, London KY 40742-7130.**

**Air Force Survivor Benefit Plan annuitants must call DFAS at the number above, or use their online myPay account. The fax number for annuitants is 800-982-8459 or mail the change to DFAS, US Military Annuitant Pay, PO Box 7131, London KY 40742-7131.**





## DFAS is only place to receive annual tax statement

The Defense Finance and Accounting Service is the only agency that can issue a 1099-R for tax form to retirees and annuitants. Retirees and annuitants should receive a 1099-R electronically via myPay or as a paper copy in the mail each year.

People relying on a paper copy who have not received their 1099-R by the end of January each year can call DFAS at 800-321-1080 and use the self-service request option. Telephone self-service requests are logged instantly and are sent to a person's current address of record within three business days.

A written request by fax or mail takes time. It may take DFAS representatives 30 to 60 days to process requests received by fax or mail.

Those retirees and annuitants with Internet access -- but not a myPay account -- can use the "Ask DFAS" option. This option allows people to update a mailing address, enter an email address and request a 1099-R. The transaction will be logged instantly and it will be in the



mail within seven to 10 business days.

Regardless of how a person receives his or her annual 1099-R, it is vital that DFAS has a current mailing address on file for each retiree and annuitant at all times. (Courtesy of DFAS website)

**Visit [www.retirees.af.mil](http://www.retirees.af.mil) for the latest in Air Force retiree news and information**

### Featuring:

- **Survivor Benefit Plan details**
- ***Afterburner* archive (2001-2014)**
- **Library of assorted information, checklists**
- **Listing of Retiree Activities Offices worldwide**
- **List of valuable resources and contact details**

**More than 728,739 unique visitors viewed nearly 1,898,593 pages of information on the website in 2013!**

## Beware of fake emails

CLEVELAND -- Recently, some myPay users received a fake email asking for the answers to myPay security questions. Officials at the Defense Finance and Accounting Service advise myPay users to never share the answers to myPay security questions with anyone.

Officials stressed that emails from DFAS, myPay or SmartDocs will never ask for this information. Sharing the answers to myPay security questions may allow someone to access a person's myPay account.

The fake SmartDocs e-mails came from [smartdocs@dfas-mil.org](mailto:smartdocs@dfas-mil.org) and [smartdocs@dfas.mil.org](mailto:smartdocs@dfas.mil.org). Customers who may have responded to the email request with the answers to myPay security questions should log into myPay and change their security questions immediately.

People who received one of these emails but did not respond should delete the message immediately.

DFAS officials offer the following tips to determine if email received from SmartDocs is legitimate:

- The official SmartDocs email address is [SmartDocs@dfas.mil](mailto:SmartDocs@dfas.mil).
- SmartDocs will never ask anyone to directly respond to an email.
- If provided a link to SmartDocs or myPay sites, use the mouse to hover over the link. The text that appears should show [mypay.dfas.mil](http://mypay.dfas.mil), and match the link in the email. (Courtesy of DFAS News)

# Air Force Retiree Activities Offices

Retiree Activities Offices are made up of volunteers from all services, and include surviving spouses. Their charter is to coordinate, establish and staff an office on an active-duty, Reserve or Guard base through command channels that will assist retirees with myriad actions.

These actions include: serving as an information center for space-available travel, TRICARE, base services, etc.; offering referrals for financial assistance and pay matters; counseling active-duty Airmen nearing

retirement; and providing literature on retirement issues.

Another major activity involves working with base agencies to set up Retiree Appreciation Day events offering briefings by different agencies on respective services, tax preparation and advice, staff judge advocate assistance, base tours, Defense Finance and Accounting Service, etc.

Not all states or countries have an established Air Force RAO. The listing of Air Force-wide RAOs includes:

**Alabama**  
MAXWELL  
Phone: 334-953-6725  
email: retiree.affairs@us.af.mil

**Alaska**  
Phone: 907-552-2337  
email: jerry.beale@yahoo.com

**Arizona**  
DAVIS-MONTHAN  
Phone: 520-228-5100  
email: DMAFBRAO@us.af.mil

**LUKE**  
Phone: 623-856-3923  
email: 56fw.rao@us.af.mil

**Arkansas**  
LITTLE ROCK  
Phone: 501-987-6095  
Toll Free: 877-815-3111  
email: john.heffernan.2@us.af.mil

**California**  
BEALE  
Phone: 530-634-2157  
email: tbm3e@yahoo.com

**EDWARDS**  
Phone: 661-277-4931  
email: 412tw.rao@us.af.mil

**LOS ANGELES**  
Phone: 310-653-5144  
email: 61mss.retiree@us.af.mil

**MARCH**  
Phone: 951-682-9960  
email: rao.riv@us.af.mil

**MCCLELLAN**  
Phone: 916-640-84458446  
email: george.moses@va.gov

**MOFFETT FIELD**  
Phone: 650-363-1188  
email: bfrench2905@gmail.com

**TRAVIS**  
Phone: 707-424-3904  
email: RAO.-02@us.af.mil

**VANDENBERG**  
Phone: 805-606-5474  
email:  
vandenber30swretireeactivityoffice@us.af.mil

**Colorado**  
BUCKLEY  
Phone: 720-847-6693/9213  
email: david.coella.2@us.af.mil

**USAF ACADEMY**  
Hours: 0900 - 1200, Tuesday - Thursday  
Phone: 719-333-7877

**PETERSON**  
Phone: 719-556-7153  
email: rao.peterson@us.af.mil

**Delaware**  
DOVER  
Phone: 302-677-4612  
email: Dover.RAO@us.af.mil

**District of Columbia**  
BOLLING  
Phone: 202-767-5244  
email: rao@afncr.af.mil

**Florida**  
CENTRAL FLORIDA  
Hours: 0900 - 1300, Monday - Friday  
Phone: 352-430-1679

**EGLIN**  
Phone: 850-882-5916  
email: eglin.rao@us.af.mil

**HOMESTEAD**  
Phone: 786-415-7580  
email: rao.homestead@us.af.mil

**HURLBURT FIELD**  
Phone: 850-884-5443  
email: 1sofss.rao@us.af.mil

**MACDILL**  
Phone: 813-828-4555  
email: rao.macdill@us.af.mil

**PATRICK**  
Phone: 321-494-5464  
email: patrick.rao@us.af.mil

**TYNDALL**  
Phone: 850-283-2737  
email: tyndall\_rao@us.af.mil

**Georgia**  
MOODY  
Phone: 229-257-3209  
email: moodyrao@us.af.mil

**ROBINS**  
Phone: 478-327-4707  
email: 78.abw.rao@us.af.mil

**Idaho**  
MOUNTAIN HOME  
Phone: 208-828-4878  
email: 366rao@us.af.mil

**Illinois**  
ARLINGTON HEIGHTS  
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